



## COMMUNITY SOLUTIONS TO IMPROVE EMPLOYED IMMIGRANT HEALTH INITIATIVE

### Questions for Provider Learning Sessions

#### Background

1. Roughly what percentage of your client population is Latino?
2. What health care conditions are typically presented by Latino immigrants?

#### Questions Regarding Access to Information and Resources

3. What information or other resources do you think would be helpful for Latino immigrants to have in order to improve their overall health (e.g., bilingual services directory, health and wellness information, overview of U.S. and local health care systems)?
4. What barriers prohibit you from making information available?

#### Questions Regarding Access to Health Care Services

5. What do you perceive as the barriers facing Latino immigrants who need to access health care and social services (e.g., transportation, hours of operation)?
6. What are the biggest challenges you face in providing services to Latino immigrants (e.g., lack of health care insurance, facilitating referrals to specialists and follow-up appointments; patients' inability to obtain diagnostic tests)?

#### Questions Regarding Access to Health Insurance Coverage

7. Roughly what percentage of Latino immigrants served by your organization are uninsured? Eligible for Medicaid? Pay for services out of pocket?
8. How often do you hear from employed Latino immigrants that they have health insurance but do not utilize it?
9. What reasons are provided for not using the insurance?

#### Other

10. Would your organization be willing to participate in a pilot to test models to improve the overall health of your employed Latino immigrants?